

E-mail & Mobile Solutions

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Key Features or Issues:

- Improved e-mail communication
- Reduced communication costs
- The e-mail solution has grown with the company
- Mobile users also have access to corporate e-mail
- Branch offices also access corporate e-mail

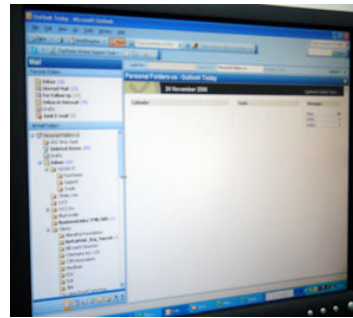
History & Challenge

Our client who is based in London, UK have over 25 users and are a leading company in the fashion industry.

Initially the users were accessing their e-mails on their PC's via dial-up connection. This meant that the company had one telephone line shared between 2-3 users for dialing into their e-mail accounts at regular intervals throughout the day. Not an easy process.

E-mails between colleagues were rarely sent and any document that needed sharing was photocopied and distributed by hand.

E-mails were going all over the place and it was getting harder to



MS Outlook 2003 being used to access e-mail from the VPOP3 mail server

trace e-mails from potential buyers as nobody was sure where the e-mail had been sent.

Most of the companies communication with their offices in China

and India was by fax which meant an additional communication cost.

The company needed a comprehensive e-mail solution that would be cost-effective, easy to manage and also grow with the companies requirements.

Finally, the client also wanted to reduce their communication expenses.

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Approach / Solution

A survey of the clients existing IT infrastructure revealed that PC's needed to be networked for internal/external e-mail and internet access. MS Windows 2000 was added into the company network. On this an Enterprise version of the VPOP3 mail server was installed with outgoing fax facility. A broadband connection was also set-up with fixed IP addresses for remote access.

Total time taken to install and

configure the e-mail solution was 2 days.

The staff were trained on using MS Outlook to send and receive e-mails and also send faxes from their PC's instead of using the fax machine.

The implemented e-mail solution was a run away success with the staff as e-mail communication became fast and easy. Internal e-mail communication was now

possible eliminating the need to photocopy documents for distribution.

E-mail communication with the branch offices in China & India was also possible.

The company now has over 60 e-mail users including mobile users accessing e-mails using their PDA's

Recently incoming faxes are also being routed through the e-mail system reducing paper usage.

Case study

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